

# welcome to Roscommon



Comhairle Contae  
Ros Comáin  
Roscommon  
County Council



**LGMA**  
Local Government  
Management Agency



An Roinn Leanaí, Comhionannais,  
Míchumais, Lánpháirtíochta agus Óige  
Department of Children, Equality,  
Disability, Integration and Youth

# WELCOME

We extend a warm welcome to all those who make Roscommon their new home. As you settle into your new surroundings we encourage you to take time and explore your new community. Roscommon is a county of castles and ancient kings, of stately homes and spectacular landscapes. A county rich in memories from bygone times and a county that warmly invites you to create new memories as you discover this Hidden Heartland. We hope you find a sense of belonging here in Roscommon. We encourage you to connect with your neighbours, engage with local events and be part of what makes our county special.



Comhairle Contae  
Ros Comáin  
Roscommon  
County Council



**LGMA**  
Local Government  
Management Agency



An Roinn Leanaí, Comhionannais,  
Míchumais, Lánpháirtíochta agus Óige  
Department of Children, Equality,  
Disability, Integration and Youth



# CONTENTS

<b>ROSCOMMON COUNTY COUNCIL .....</b>	<b>4</b>
<b>LOCAL AUTHORITY INTEGRATION TEAM .....</b>	<b>5-7</b>
<b>ROSCOMMON .....</b>	<b>8-10</b>
<b>ROSCOMMON TRANSPORT .....</b>	<b>11-15</b>
<b>EMERGENCIES .....</b>	<b>16</b>
<b>IMPORTANT BUILDINGS .....</b>	<b>17-21</b>
<b>ORGANISATIONS IN ROSCOMMON .....</b>	<b>22-25</b>
<b>NATIONAL ORGANISATIONS .....</b>	<b>26-27</b>
<b>GOVERNMENT DEPARTMENTS .....</b>	<b>28-29</b>



# ROSCOMMON

# CO.COUNCIL

Local authorities in Ireland are responsible for the provision of public services and facilities. Councils also play a significant part in supporting economic development and enterprise at a local level. Ireland has 31 local Authorities that are responsible for a range of local services including:



- **Housing**
- **Roads**
- **Recreation and amenities**
- **Planning**
- **Libraries**
- **Environmental protection**
- **Fire services**
- **Register of electors**
- **Community Development.**

Roscommon County Council has a specific service called the Local Authority Integration Team which works with four cohorts of migrants to support them with their new life in Ireland



Comhairle Contae  
Ros Comáin  
Roscommon  
County Council

# THE INTEGRATION TEAM

■ Sarajane McNaboe

***Coordinator***

smcnaboe@roscommoncoco.ie

■ Karen Reilly

***Support Worker***

kreilly@roscommoncoco.ie

■ Sandra Walsh

***Support Worker***

swalsh@roscommoncoco.ie

■ Eva Ward

***Admin Support***

eward@roscommoncoco.ie

■ Aisling Scahill

***Staff Officer  
(Offer a Home)***

ascahill@roscommoncoco.ie

■ Suzanne Coleman

***Clerical Officer***

scoleman@roscommoncoco.ie

■ Lorcan Flynn

***Acting Executive  
Engineer***

lflynn@roscommoncoco.ie





LOCAL AUTHORITY  
INTEGRATION TEAM

# WE WORK WITH

Those in the  
*International  
Protection  
System*

Those with  
*Refugee Status,  
Leave to Remain  
or Subsidiary  
Protection  
Status*

*Programme  
Refugees*

Those with  
*Temporary  
Protection*



# OUR ROLE

Our role is to support your integration into Irish Society. We want to help make you feel that you are part of the community whilst also preserving your identity and culture. We aim to empower you to live happily and independently in your new community.

**We can assist you in engaging with local and national service providers.**

- ***Welfare***
- ***Accommodation***
- ***English Language***
- ***Training & Education***
- ***Early Learning***
- ***Childcare***
- ***Healthcare***
- ***Employment***
- ***Family Support***
- ***Volunteering***
- ***Directory of Services***
- ***Information Clinics***





# ROSCOMMON

## WELCOME GUIDE

Roscommon town is the largest town in County Roscommon Ireland. It is part of the province of Connacht. Roscommon County is dotted with beautiful lakes, historic towns and ancient tombs. Steeped in History, Roscommon is a county of castles, ancient kings and spectacular landscapes making it a great place to explore with all the family. Perfectly situated in the centre of Ireland.

### POPULATION

County Roscommon has a population of over **70,000**.

**Irish name:** Ros Comáin / "St. Coman's Wood"

**Nickname:** The Sheepstealers, The Rossies.

**Common surnames in County Roscommon:**

Hanley, Beirne, Kelly, Brennan, Connor, Flynn, Cox, McDermott, Brady, and Farrell. **Famous people with roots in County Roscommon**

First President of Ireland Douglas Hyde (Hyde Park, the GAA park in Roscommon is named for him), Irish Taoiseach Albert Reynolds, past president Mary McAleese, actor Chris O'Dowd. In 2008 it was revealed that statistically, Roscommon has the longest life expectancy of any county on the island of Ireland.

### A BRIEF HISTORY

In mythological Ireland, Rathcroghan, in present-day Roscommon, was the seat of Queen Maebh (Maeve), the Kings of Connacht, and later the High Kings of Ireland.

The name Roscommon comes from the Irish 'Ros' meaning a wooded, gentle height and 'Coman', the name of the county's famous saint and the first bishop of the see, Coman mac Faelchon, who built a monastery in Roscommon in the fifth century.

Roscommon was officially established in 1585, when the Tudors reinstated the land division of Connacht. It is outlined by water, with Lough Key in the North, the River Shannon and Lough Ree to the East, the River Suck to the West.





# ROSCOMMON

## KEY ATTRACTIONS

**Lough Key** in north Roscommon has 32 islands – coincidentally, the number of counties on the island of Ireland. Nearby is Lough Key Forest Park.

**Boyle**, a city at the foot of the Curlew Mountains, is known for its history and culture. There you will find Boyle Abbey, which was founded in the 12th-century.

**Tulsk** is the nearest village to the mythological (and archaeological) site of Rathcroghan, home of Queen Maebh. It was also the starting point of the Táin Bó Cúailgne, an epic tale in Irish mythology.

**Strokestown** Park House and Famine Museum is an award-winning museum dedicated to telling the story of the great Irish Famine.

**Roscommon Castle** is a 13th-century Norman castle near Roscommon town. After being won and lost by siege multiple times over the course of four centuries, it was burned down one final time in 1690. It is a ruin today, but still stands. The castle is next door to Loughnaneane Park, a wildlife gem.



# YOU ARE HERE



# GETTING AROUND

The TFI logo consists of the letters 'TFI' in white, bold, sans-serif font, set against a green rounded square background.

TRANSPORT  
FOR  
IRELAND

## Roscommon TFI Local Link Bus Services

### *Local bus services for everyone, everywhere*

TFI Local Link bus services connect communities throughout rural Ireland as part of the TFI Public Transport Network. They form a network of affordable bus services for everyone who wants to travel to or from local towns and villages. TFI Local Link operate two different types of services: Regular Rural Bus Services and Door-to-Door Bus Services.

Passengers can pay with their TFI Leap Card or TFI Go App on eligible TFI Local Link services.

The TFI logo consists of the letters 'TFI' in white, bold, sans-serif font, set against a green rounded square background.

Leap

## TFI Leap Card

**A TFI Leap Card** is a prepaid travel card that is the easiest way to pay your fare on public transport around Ireland. Having a Leap Card means you don't have to carry cash or queue at ticket machines. It saves you money because fares are usually up to 30% less than cash tickets.

[leapcard.ie](http://leapcard.ie)

## Help and support relating to Public Transport Services

Please contact the public transport operator directly for issues and enquiries relating to the services they operate.



**+35318798300**



***info@nationaltransport.ie***



***<https://www.transportforireland.ie/support/>***



***D02 WT20***



# GETTING AROUND



## Bus Éireann

Bus Éireann is a state-owned bus and coach operator providing services throughout Ireland



**Bus stop in Roscommon Town**  
**Roscommon Mart Road**

[www.buseireann.ie](http://www.buseireann.ie)



## IARNRÓD ÉIREANN

Iarnród Éireann provides passenger and freight rail services



*Iarnród Éireann,  
Abbeytown,  
Co. Roscommon.  
F42 KF85.*

[www.irishrail.ie](http://www.irishrail.ie)



## TOM KILDUFF TAXI ROSCOMMON



+353 (0)86 254 4662

## CAB DIRECT ROSCOMMON



+353 (0)87 9914873

## HEALYS TAXI ROSCOMMON

Wheel chair service



+353 (0)86 2714879



# Roscommon Service Area



# Roscommon Public Transport Network

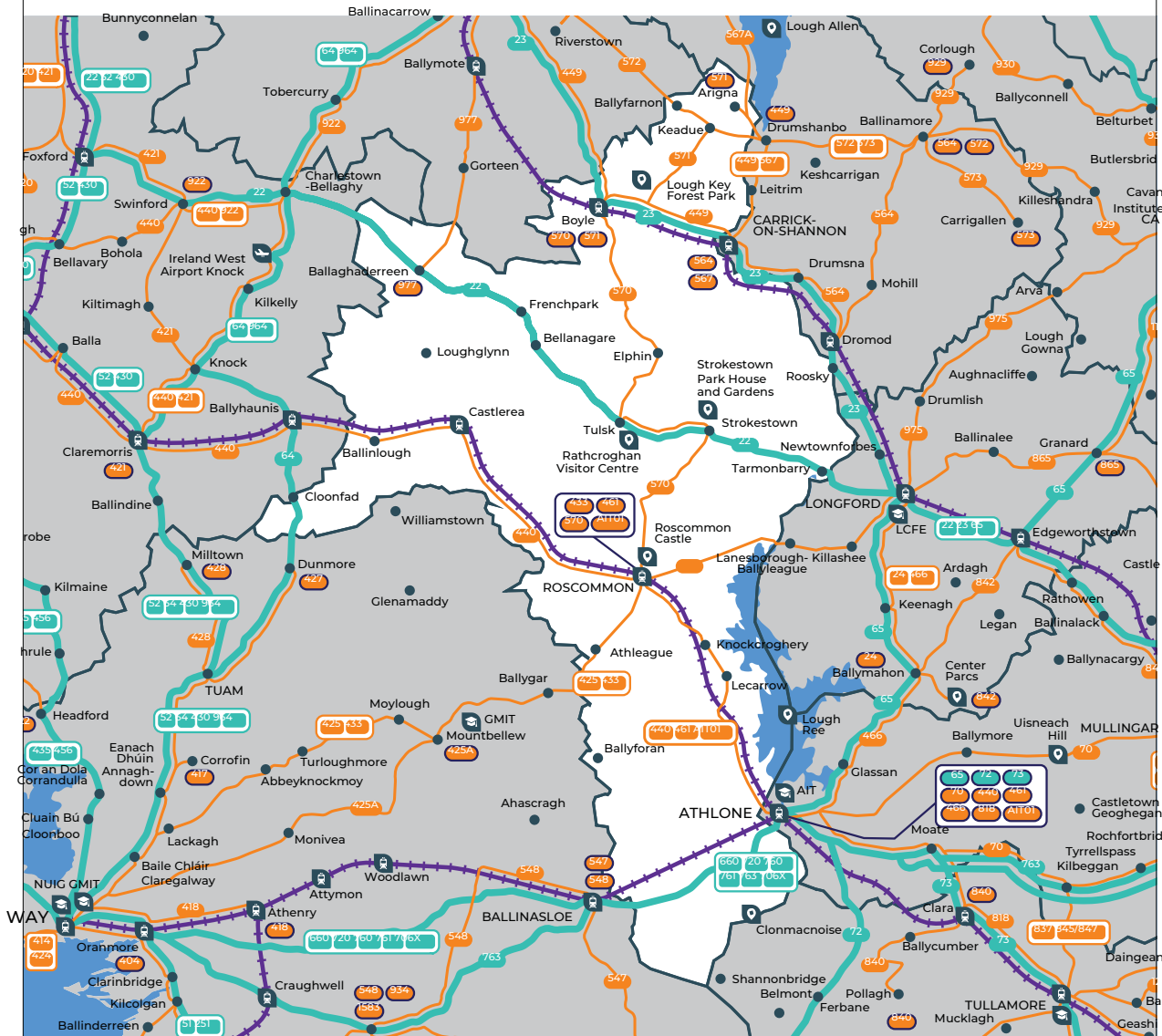
November 2021

## Map Key

- Existing Regional Route
- Existing Local Route
- Rail Line
- Terminus, where a route begins or ends



- Airports
- Points of Interest
- Ferry Ports
- Third Level Education
- Train Stations





# DRIVING

## ROSCOMMON TOWN



### COYLE DRIVING SCHOOL



+353 (0) 86-2779983



[georgecoyle028@gmail.com](mailto:georgecoyle028@gmail.com)



### MIDLANDS DRIVING SCHOOL



+353 (0) 87-1766690



[info@midlanddrivinglessons.ie](mailto:info@midlanddrivinglessons.ie)



### ROSS BROTHERS DRIVING ACADEMY



Roso +353(0)872330555

Ross +353(0)871212333



[info@rossbros.ie](mailto:info@rossbros.ie)

# EMERGENCIES



**FOR**

**FIRE, AMBULANCE AND GUARDS**

**Call**

**999**

**OR**

**112**

**AND SAY**

***"I NEED AN AMBULANCE/POLICE/FIRE  
SERVICE"***

**MY ADDRESS IS (SAY YOUR EIRCODE)**



# HEALTH CARE

## ROSCOMMON TOWN

HSE have a designated team in place to support you accessing healthcare in your area. Please contact the person relevant to your status. For more detailed information please visit [www.roscommoncoco.ie](http://www.roscommoncoco.ie) for full directory of services.

### ***H.S.E Contacts***

Paula Lenehan – HSE Social Inclusion  
**(International protection applicants (IPA)/Roma)**  
[Paula.lenehan@hse.ie](mailto:Paula.lenehan@hse.ie)

 **+353 (0)874481217**

Yvette Kedian –  
**Beneficiary of temporary protection (BOTP)  
Congregated**  
[Yvette.kedian@hse.ie](mailto:Yvette.kedian@hse.ie)

 **+353 (0)874515943**

Erika Neher – **Beneficiary of temporary  
protection(BOTP Community**  
[Erika.neher@hse.ie](mailto:Erika.neher@hse.ie)

 **+353 (0)874515971**

Harold Slok – **Emergency reception and  
orientation centre (EROCC)**  
[Harold.slok@hse.ie](mailto:Harold.slok@hse.ie)

 **+353 (0)864182932**



# ROSCOMMON

## IMPORTANT BUILDINGS



### **Roscommon Hospital**

Roscommon University Hospital,  
Athlone Rd,  
Ardsallagh Beg,  
Roscommon,  
F42 AX61



**+353 (0)90 6626200**



### **Roscommon County Council**

County Hall,  
Ardnanagh,  
Roscommon,  
F42 VR98



**+353(0)90 6637100.**



### **Department of Social Protection (Intreo)**

Government Buildings,  
Convent Road,  
Roscommon,  
F42 VX53



**+353(0)906632900**

# ROSCOMMON

## IMPORTANT BUILDINGS



### **Roscommon Garda Station**

Abbey St,  
Ballypheasan,  
Roscommon  
F42 HN32



**+353 (0) 906638300**



### **Roscommon Town Post Office**

Roscommon Post Office,  
The Square, Roscommon,  
Co. Roscommon,  
F42 XT26



**+353 (0) 90-6626553**



### **Roscommon County Library**

Abbey St, Ballypheasan,  
Roscommon  
F42 RP49



**+353 (0)90 6637272)**



# ROSCOMMON

## BANKS



### Bank of Ireland

The Square,  
Ardnanagh,  
Roscommon,  
F42 X803



**+353 (0) 90 6626171**



### AIB BANK

Church St,  
Ballypheasan,  
Roscommon  
F42 VY66



**+353 (0) 90-6626180**



### Permanent TSB

41 Main St  
Roscommon Town  
Co. Roscommon



**0818502424**



# ROSCOMMON

## RELIGIOUS BUILDINGS



**Sacred Heart Catholic Church**  
Church Road  
Roscommon  
F42 XT96



**+353 (0) 90 6626171**

**Saint Coman's Parish Church**  
Anglican  
Henry St,  
Ballypheasan,  
Roscommon



**+353 (0) 87 699 7818**

**Zion Family Christian Church**  
Hyde House, Main St,  
Ballypheasan,  
Roscommon



**+353 (0) 89 2250635**

**Fonte Do Evangelo**  
Chapel Ln, Ballypheasan,  
Roscommon, F42 WR97



**+353 (0) 86 394 2560**



# LOCAL

## ORGANISATIONS



Your Local Development Company

### **Roscommon Leader Partnership**

*Support with gaining employment, training and information/advocacy*

Cloonybeirne,  
Roscommon,  
F42 DX61



**+353 (0) 90 663 0252**

### **South Roscommon Family Resource Centre**

*English classes, migrant support clinic, childcare, counselling*

Apartment 18,  
Castle View, 17 Castle St,  
Ballypheasan, Roscommon,  
F42 N971



**+353 (0) 90662 8621**



**SOUTH ROSCOMMON**  
FAMILY RESOURCE CENTRE

### **Citizens Information Centre**

*Free advice and information on your rights*

Roscommon West Business Park, Unit 9,  
1st Floor, Tower Block B, Golf Links Rd,  
Roscommon,  
F42 N971



**+353 (0) 818076 360**



# LOCAL

## ORGANISATIONS



**gretb**

Boord Oideachais agus Oiliúna  
na Gaillimhe agus Ros Comáin  
Galway and Roscommon  
Education and Training Board

### **Galway and Roscommon Education and Training Board**

*Guidance counselling, English classes,  
education courses*

Ballypheasan,  
Roscommon,  
F42 NA72



**+353 (0) 90 662 6151**



**Roscommon  
Volunteer Centre**

Ionad d'Obair Dheonach Ros Comáin

### **Roscommon Volunteer Centre**

*Volunteering options in  
Roscommon*

The Square, Cloonbrackna,  
Roscommon,  
F42 DP08



**+353 (0) 89 400 8332**



**mabs**

Money Advice & Budgeting Service

### **Money Advice and Budgeting Service**

*Free advice service on budgeting and  
managing money*

Roscommon West Business Park,  
Tower Block A, Golf Links Rd,  
Roscommon,  
F42 TD98



**+353 (0) 818 072 720**

# LOCAL

## ORGANISATIONS



LEGAL AID BOARD

### **Legal Aid Board**

*Free legal support and representation  
(means-tested)*

Liddy Neilan LLP Solicitors  
Abbey St, Ardnanagh,  
Roscommon



**+353 (0) 90 662 7498**



### **Roscommon Women's Network (RWN)**

*Supports for Women and children*  
Unit 6, The Old Mall, Main St,  
Castlerea, Co. Roscommon,  
F45 YY92



**+353 (0) 94962 1690**



**Roscommon Safe Link**

### **Roscommon Safe Link**

*Domestic Violence support and  
counselling for women and men.*

Elphin Street, Boyle, Co. Roscommon



**info@roscommonsafelink.ie**



**+353 (0) 719664200**



# LOCAL

## ORGANISATIONS



**Roscommon County  
Childcare  
Committee CLG**

### **Roscommon Childcare Committee**

*Supporting parents with identifying  
childcare places for their children*

Knock Road, Castlerea,  
Co. Roscommon



[info@roscommonchildcare.ie](mailto:info@roscommonchildcare.ie)



**+353 (0) 94 962 2540**



### **Foroige**

*Youth Group for ages 10-24*  
The Quad,  
Circular Road ,  
Roscommon



**+353 (0) 867814778.**



### **Roscommon GAA**

*The Gaelic Athletic Association (GAA) is  
Ireland's largest sporting organisation.*  
Roscommon GAA Offices,  
Astor Building,  
St. Ciaran's Road,  
Roscommon

F42 R263



**+353 (0) 90 66 27176**

# NATIONAL

# ORGANISATIONS



## **Irish Refugee Council**

[info@irishrefugeecouncil.ie](mailto:info@irishrefugeecouncil.ie)

*Provide services and support for people seeking protection and people recognised as refugees in Ireland*



**+353 (0)17645854**



## **Immigrant Council of Ireland**

[admin@immigrantcouncil.ie](mailto:admin@immigrantcouncil.ie)

*The Immigrant Council of Ireland is a national, independent organisation that promotes the rights of migrants.*



**+353 (0)16740200**

**+353 (0)16740202**



## **Migrant Rights Centre Ireland**

[neil@mrci.ie](mailto:neil@mrci.ie)

*Migrant Rights Centre Ireland provides support and information for migrant workers*



**+353 (0)18897570**

**+353 (0)830755387**

# NATIONAL

# ORGANISATIONS



**Nasc**

[reception@nascireland.ie](mailto:reception@nascireland.ie)

*Link migrants and refugees to their rights.*



**+3535 (0)214273594**



**Spirasi**

[info@spirasi.ie](mailto:info@spirasi.ie)

*Multidisciplinary support for both victims of torture and those who have suffered cruel and inhuman or degrading treatment.*



**+353 (0)18389664**



**Doras**

[info@doras.org](mailto:info@doras.org)

*Doras provides direct support and dedicated services to migrant communities all throughout Ireland*



**+353 (0)830802378**

**+353 (0) 16131032**



# GOVERNMENT

## DEPARTMENTS

The logo for Ipas, featuring the word "Ipas" in white lowercase letters on an orange square background.

**International Protection  
Accommodation Services**

 [ipasinbox@equality.gov.ie](mailto:ipasinbox@equality.gov.ie)



**An Roinn Dlí agus Cirt**  
Department of Justice

**Department of Justice  
Labour Market**

 [MAUqueries@justice.ie](mailto:MAUqueries@justice.ie)



**An Roinn Dlí agus Cirt**  
Department of Justice

**International Protection  
Office**

 [info@ipo.gov.ie](mailto:info@ipo.gov.ie)

 +353 1 602 8000



# GOVERNMENT

## DEPARTMENTS



**An Roinn Dlí agus Cirt**  
Department of Justice

### **International Protection Appeals**



1800 201 458



[Info@protectionappeals.ie](mailto:Info@protectionappeals.ie)



**An Roinn Dlí agus Cirt**  
Department of Justice

### **Temporary Residence Cert**



[trcrenewals@ipo.gov.ie](mailto:trcrenewals@ipo.gov.ie)



**An Roinn Dlí agus Cirt**  
Department of Justice

### **International Protection Office**



+353 1 602 8000



[info@ipo.gov.ie](mailto:info@ipo.gov.ie)

# TRUSTED

# ORGANISATIONS



An Roinn Dlí agus Cirt  
Department of Justice



An Roinn Leanaí, Comhionannais,  
Míchumais, Lánpháirtíochta agus Óige  
Department of Children, Equality,  
Disability, Integration and Youth



# YOUR CHECKLIST

**PPS number** ☐

**Blue card** ☐

**Work Permit (after 5 months)** ☐

**Legal Aid and solicitor** ☐

**PPS and PSC** ☐

**MyGovID** ☐

**Weekly payment** ☐

**Bank Account** ☐

**Medical Card** ☐

**GP** ☐



TÁ CÉAD MÍLE FÁILTE ROMHAT



*Roscommon  
welcomes you*