

Roscommon County Council is currently preparing a Digital Strategy for the County covering topics such as Infrastructure, Digital Economy, Innovation and Entrepreneurship, Digital Skills, Digital Services and Community. Separate Questionnaires are available for Consumers, Businesses and non-profit organisations. All Upper Shannon Erne Future Economy (USEFE) Counties; Roscommon, Leitrim, Longford and Cavan, have Questionnaires available.

This questionnaire is aimed at non-profit organisations of all types (e.g. public sector, community organisations, sporting organisations, charities, etc.) in Co. Roscommon and should take around 5 minutes to complete.

Please complete by Friday 30th August 2019. Questionnaires can be completed online at <https://arcg.is/1Wa8gK> Hardcopies are available at libraries, County Council Offices and www.roscommoncoco.ie. They can be returned to Broadband Officer, Roscommon County Council, Áras an Chontae, Roscommon.

1. Which of the following best describes the sector that your organisation operates in?

- | | |
|--|--|
| <input type="checkbox"/> Public sector (e.g. local or central government, health, other) | <input type="checkbox"/> Environment |
| <input type="checkbox"/> Community | <input type="checkbox"/> Sport |
| <input type="checkbox"/> Education / Training | <input type="checkbox"/> Other (specify) _____ |
| <input type="checkbox"/> Culture | |

2. Where do you operate?

- | | |
|---|--------------------------------|
| <input type="checkbox"/> Countywide | <input type="checkbox"/> Other |
| <input type="checkbox"/> Townland/Eircode _____ | |

3. Group name? (optional) _____

4. Does your organisation have access to high speed internet/broadband? (*high speed broadband is a minimum speed of 30Mbps download and 6Mbps upload.*)

- | | |
|---|--|
| <input type="checkbox"/> YES [Go to Q5] | <input type="checkbox"/> Not sure [Go to Q5] |
| <input type="checkbox"/> NO | |

4a [If No] What is the primary reason your organisation doesn't have access?

- No perceived need for internet access in our organisation
- Connectivity problems – e.g. lack of access to adequate broadband
- We lack the skills to benefit from the internet / world wide web
- Other (specify) _____

5. What type of connectivity method does your organisation primarily use to access the internet?

- | | |
|--|---|
| <input type="checkbox"/> DSL (over telephone line) | <input type="checkbox"/> Wireless connection/Mobile Broadband |
| <input type="checkbox"/> Fiber connection | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Satellite broadband | <input type="checkbox"/> Other (specify) _____ |

6. What download speed do you have at your business [If known]?

- | | |
|---|--|
| <input type="checkbox"/> Less than 10mbps | <input type="checkbox"/> 51-100 mbps |
| <input type="checkbox"/> 11-30 mbps | <input type="checkbox"/> Greater than 100 mbps |
| <input type="checkbox"/> 31-50 mbps | <input type="checkbox"/> Don't know |

7. For which of the following do you use digital technologies? Tick all that apply

- | | |
|--|--|
| <input type="checkbox"/> Providing information | <input type="checkbox"/> Accept or make payments |
| <input type="checkbox"/> Promotion of activities | <input type="checkbox"/> Local Authority (LA) services |
| <input type="checkbox"/> Communication | <input type="checkbox"/> Other |

7a. If LA services then which digital public services do you use?

- | | |
|--|--|
| <input type="checkbox"/> Social Media | <input type="checkbox"/> Live webcasting |
| <input type="checkbox"/> Online event calendar | <input type="checkbox"/> BCMS |
| <input type="checkbox"/> MapAlerter | <input type="checkbox"/> Other (specify) _____ |

8. Do you consider the increasing use of digital technologies by your community is having an impact on your business or organisation?

- | | |
|--|---------------------------------------|
| <input type="checkbox"/> Little or no impact | <input type="checkbox"/> Major impact |
| <input type="checkbox"/> Moderate impact | <input type="checkbox"/> |

9. Has your organisation come under pressure from any of the following to make greater use of digital technologies?

- | | |
|---|---|
| <input type="checkbox"/> Clients / members | <input type="checkbox"/> Government or semi-state organisations |
| <input type="checkbox"/> Organisations that you deal with | <input type="checkbox"/> Other (specify) _____ |
| <input type="checkbox"/> Your own staff | |

10. Overall what do you consider to be the challenges your organisation is facing in benefitting more from the use of digital technologies?

- | | |
|--|--|
| <input type="checkbox"/> Technical – i.e. broadband availability | <input type="checkbox"/> Funding issues |
| <input type="checkbox"/> Lack of skills to exploit the online world | <input type="checkbox"/> Other (specify) _____ |
| <input type="checkbox"/> Lack of suppliers with the requisite skills in the area | |

11. What would you like to see done in order to assist the successful development of a *Digital Strategy in Roscommon*?

12. Are there any examples you know of where an individual or organisation has embraced digital technologies to good effect?

13. Finally, would you like to take part in a non-profit organisation digital strategy consultation workshop? If so please provide email

Further information on how we process your personal data and how to exercise your rights in relation to the processing of your personal data can be found on our privacy statement and our GDPR policy on our website www.roscommoncoco.ie. All personal data will be securely destroyed on completion of the digital strategy. You can opt out of this non-profit organisation digital strategy consultation at any time by contacting our DPO on 090 6637100 or email dataprotection@roscommoncoco.ie